From: Elizabeth M(00E9)nard

To: Microsoft ATR

Date: 1/15/02 1:57pm

Subject: Settlement

I honestly believe that this case has dangerously armed the US and the Canadian economy. If the whole word has a cumputer on their desk today it is because of company like Microsoft who did deliver afordable software available everywhere. It is not a Microsoft illegal issue but a maket demand issue! Their revenue is customer driven! We like it we buy it! No one is twisting the customer's arms.

Today I can send this message instantly because of Microsoft and their developers all over the world. This case is all about politics not about consumers. Now days everyone can install what ever software they want! It doesn't always have to be a Microsoft product but if it is easeer to use and cheeper to buy than let it be a Microsoft product. They deserve it! because they always had the product we needed!

Elizabeth Ménard Canadian citizen a 20 year old Microsoft Product user